

Understanding citizen engagement as an elected official and municipal leader

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### Focus

- 1 Citizen engagement and representative democracy
  - Citizen engagement as an elected official
    - Citizen engagement as a municipal leader, including under the MGA







# Government Governance

In the traditional sense **government** rules and controls rely on compliance. However, a state of **governance** means management and coordination that calls upon all citizens to play a part in moving their community forward.

#### **Government:**

- linear model
- hierarchy
- formal institutions and procedures
- representation of citizens through election
- domination through rules or compliance activities may be required to ensure universal acceptance of a decision

#### **Governance:**

- network model
- multi-layer
- evolving and ongoing processes
- power is dispersed
- acceptance of and support for decisions by all players arises out of wide participation in earlier debate



### The Spectrum of Citizen Engagement

ncreasing Level of Public Impact

#### Inform

To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

#### **Consult**

To obtain

public

feedback on

analysis,

alternatives

and/or

decisions.

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#### **Involve**

To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

#### **Collaborate**

To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.

#### **Empower**

To place final decision-making in the hands of the public.

Source: International Association of Public Participation





## You, yourself and citizen engagement















Naheed Nenshi @nenshi · Sep 6

I may still be in the office at 9 pm on my first day back with no end in sight, but happy first day everyone! #year7













## Make the most of citizen engagement

Know WHAT you want to accomplish
Know WHO you want involved
Go WHERE the people are
Manage your RISK
Be your own HERO
Whatever you do – DO IT





## You, yourself, and your municipality

cochrane

#### **Town of Cochrane Policy**

Policy No.:

1106-02

Policy Title: Approval Date Public Engagement Policy

Approval Date Jun Revision Date: Sep

June 12, 2006 September 8, 2014

Division:

**Human Resources and Communications** 

#### **Policy Statement:**

The Town of Cochrane and the Cochrane community recognize that public input can improve municipal decision-making. In order to gather public input, the Town of Cochrane is committed to:

- providing information to assist community members and stakeholders in understanding issues and opportunities;
- providing fair and equitable opportunities for positive contributions from community members and stakeholders;
- making every reasonable effort to reach, involve and hear from community members and stakeholders; and
- reporting public engagement results and Town of Cochrane decisions to community members and stakeholders.



### The Legal Threshold & MGA Updates

MGA REQUIREMENTS AT A GLANCE						
Section 197	Councils and Council committees must conduct meetings in public, unless section 2 or 2.1 applies.					
Section 227	If Council calls a meeting with the public, notice of it must be advertised and everyone is entitled to attend.					
Section 230	Describes when Council is required to hold a public hearing before second reading of the bylaw, or before Council votes on the resolution.					
Section 251 (3)	A borrowing bylaw must be advertised.					
Section 606	Describes the requirements for public advertising. Notice must be advertised at least once a week for two consecutive weeks or delivered to every residence in the area affected. Describes what a notice must contain.					
Section 636	Describes notification and public input requirements related to preparation of a statutory plan.					
Section 640 (2) (d)	Land use bylaw must provide for how and to whom notice of the issuance of a development permit is given.					
Section 692	Council must hold a public hearing (section 230) and give notice (section 606) before giving second reading to adopt or amend a land use bylaw or statutory plan, i.e.  intermunicipal development plan,  municipal development plan,  area structure plan, or  area redevelopment plan.					
	Source: Alberta Municipal Government Act					



## Decision-making

Type of decision	Directive	Consultive	Deliberative	Participatory	Citizen-led
Level of Engagement	Informing	Consulting	Involving	Collaboration	Empowering
Citizen engagement activities	Citizen communication One-way public information sharing from municipality to citizens	Citizen consultation Public conversations and feedback/ input from citizens to the municipality	Citizen deliberation Tension in value differences explored, municipality considers citizen concerns, aspirations and contributions around value trade-offs and alternative solutions as part of a decision	Citizen participation Public deliberation as well as municipality and citizens explore issues and alternative solutions together then identify and prioritize preferred solutions	Citizen-led decision-making Public deliberation and participation as well as citizens make the decision and communicate back to the municipality the course of action

Increasing citizen engagement and influence in the decision-making process

Decreasing municipal ownership of the decision-making process and end decision





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